

Hon. Eric Garcetti Mayor, City of Los Angeles LOS ANGELES HOUSING + COMMUNITY INVESTMENT Promoting livable and prosperous communities through the development and preservation of decent, safe, and affordable housing, neighborhood investment and social services. RESOURCE DIRECTORY





# Housing and Community Assistance Programs in Los Angeles

### Affordable Rental Housing

www.housing.LACity.org (877) 428-8844 TTY7-1-1

Free hotline and web-based property-search service that links individuals and families with affordable and accessible rental housing.

### **Child Passenger Safety**

## E-mail: hcidla.childseats@lacity.org (213) 808-8962

Classes to help train parents and guardians on the proper and safe use, installation and selection of car seats.

### **Domestic Violence Shelters**

#### (800) 799-SAFE TTY: 800 787-3224

Emergency and transitional housing and services for survivors of domestic violence and their children.

### Fair Housing

#### (800) 477-5977 TTY: (213) 201-0867

Fair housing counseling, complaint investigation, and property management training by the Housing Rights Center to ensure all have equal access to housing.

### FamilySource Centers

#### (866) 557-7368

One-stop services for low-income families. Services include case management, tutoring, financial literacy/budgeting, parenting classes, Volunteer Income Tax Assistance (VITA), computer and English as a Second Language (ESL) classes, and other unique services and referrals.

### Gateway to Green (G2G)

#### www.gateway2green.org

Customized assessment for multi-family property owners related to energy and water conservation potential, which includes available rebates and incentives. Conservation tips are also provided to renters.

### Handyworker Program

#### (213) 808-8803

Minor repairs for low-income homeowners who are age 62 or older, or permanently disabled. Tenants may qualify for safety and security devices.

### <u>Homeownership</u>

#### (213) 808-8800

Purchase assistance for eligible, first-time, low and moderate income homebuyers seeking to purchase a home in the City of Los Angeles.



FOR MORE INFORMATION, CALL (866) 557-7368 TTY (213) 473-3231 OR VISIT US ONLINE AT HCIDLA.LACITY.ORG





### Landlord and Tenant Rights

#### (866) 557-RENT (7368)

Information and applications for Rent Stabilization Ordinance (RSO) programs. Programs include information workshops and presentations on landlord-tenant issues; landlord applications for rent adjustments; applications for no-fault evictions and payment of relocation assistance; investigation of complaints from tenants concerning RSO violations; information and referrals to other agencies for housing issues outside HCIDLA's purview.

### Lead Remediation

#### (213) 808-8935

Financial assistance to qualified low-income households to make homes lead safe.

# OTHER CITY OF LA PROGRAMS

### **Dispute Resolution**

#### (213) 978-1880

Free mediation services to resolve complaints between landlords and tenants through the Office of the City Attorney.

### Homeless Services

#### www.lahsa.org/gethelp (213) 683-3333

Emergency housing and services for homeless persons and families in Los Angeles.

### Public and Section 8 Housing

#### www.hacla.org (213) 252-2500

Conventional public housing and Section 8 housing managed by the Housing Authority of the City of Los Angeles (HACLA).



311 Get connected!

LA City residents can access non-

emergency services! Sanitation, Bulky

Item Pick-Up, Side Walk Repair, etc.

TTY (213) 473-3231

### <u>GET CONNECTED</u>



211 LA COUNTY

COMMUNITIES EVERYONE WANTS TO RIDE HOME ABOUT 211 LA County provides free referrals to confidential services, county utility services and an array of other social & community based needs to ALL Los Angeles County residents 24 hours a day, 7 days a week!



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#### It is the policy of the City of Los Angeles to provide access to its programs and services for persons with disabilities in accordance with Title II of the Americans with Disabilities Act (ADA) of 1990, as amended. As a covered entity under Title II of the Americans with Disabilities Act, the City of Los Angeles does not discriminate on the basis of disability and, upon request, will provide reasonable accommodation to ensure equal access to its programs, services and activities.

### Safe and Habitable Housing

#### (866) 557-7368

Periodic inspections of the City's multi-family residential rental housing units and response to tenant safety and habitability complaints.

### Services for Persons with HIV/AIDS

#### (213) 808-8805

Housing assistance and supportive services countywide for low-income persons living with HIV/AIDS and their families.

### Services for Persons with Disabilities

#### (213) 202-2764

Housing assistance and supportive services for persons with disabilities.

#### Work Source

#### www.ewddlacity.com (213) 744-7333

Employment search tools and training opportunities for job seekers, and employment and hiring services for businesses.

### Youth Source

#### www.ewddlacity.com (213) 744-7333

Work readiness assistance and job leads for youth 16-24 years of age, especially those without a GED or a high school diploma.