



Eric Garcetti, Mayor
Mercedes M. Márquez, General Manager

March 25, 2020

To All REAP Tenants

The Los Angeles Housing + Community Investment Department (HCIDLA) has temporarily closed its five public counters as a precautionary measure to help slow the spread of Coronavirus (COVID-19), and to help keep the public and staff safe. During this COVID-19 emergency, the REAP Unit has implemented some changes to the REAP rental payment procedures as listed below.

To continue to promote the Safer at Home order issued by the City of Los Angeles Mayor Eric Garcetti and to encourage the practice of social distancing during this time of heightened awareness, we are encouraging tenants to pay their rent by personal check, money order, or cashier's check via mail to the address provided below only. **We strongly encourage you to pay by personal check while the emergency order is in place.** This change will be in effect for as long as the Safer at Home emergency order is in place.

**HCIDLA - ATTN: REAP/UMP
PO Box 17460
Los Angeles, CA 90017-0460**

If you have any questions or concerns, please contact the REAP Helpline at (844) 864-REAP (7327) or via email at hcidla.reap@lacity.org.

Sincerely,

REAP Staff